

Dear Jacqueline,

I have made a complaint regarding the misrepresentation of a product, are you saying that without any feedback to a complainant you go forward to do an investigation, your organisation has not even done the courtesy to acknowledge my email with the attachment showing the forms of misrepresentation.

I am not the Public, I am the complainant and take offence that you refer me to the Media Code of Practice, this is the misalignment of correspondence to make me the public to avoid any further correspondence with the complainant.

Sounds like a big black box of mystery to me.

I now publicly state that I call upon the ACCC to respond to the issue of misrepresentation of a medical good.

I have made available a legal document setting out the misrepresentation of the medical goods, namely the filing of the Attorney General of the State of Kansas V Pfizer. This is my complaint, and yet as stated in the email below the complainant gets zero feedback?????

This is of the outmost interest to the public of Australia.  
It also has very serious consequences for the public of Australia.

I find that this selective feedback process, including not even the acknowledgement of my email with the information most secretive and avoidance of responsibilities

Please advise how you will proceed with my complaint.

I have CC some active Senators which may want to ask further questions of the ACCC regarding this most serious matter.

Dear Sir

Thank you again for writing to us.

The ACCC does not comment on its enforcement investigations unless it is in the public interest. There are a range of factors that limit our ability to comment on investigations such as ensuring fairness to individuals, companies and businesses being investigated, or the potential to jeopardise investigations through the untimely release of information. However, in some circumstances it may be in the public interest to provide comment on an investigation. We take a range of factors into account when considering whether to make a statement, including if:

- information about an investigation is already in the public domain
- the ACCC has been publicly called upon to respond to an issue or undertake an investigation

- comment is necessary in order to maintain public confidence that the ACCC is fulfilling its responsibility by investigating issues of public concern
- comment is necessary for investigation purposes, for example, in order to encourage witnesses to come forward
- making a statement could prevent widespread misconduct, or allay public concern.

For more information, read our [media code of conduct](#) or keep up-to-date on the latest news by [subscribing to receive ACCC email alerts, RSS feeds or e-newsletters](#).

We hope the information we have provided is helpful.

Yours sincerely

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Yours sincerely

Jacqueline

Public Information Officer | Infocentre

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